Logo

Description automatically generated

Contact Details

Appendix 12



GLEIF   
Revision Version 1.6  
2023-07-19

**Contact Details of the Parties**

to be completed by GLEIF and the LOU *at time of signature of the MA*, and

to be kept *accurate and up-to-date* throughout the Accreditation and the duration of the MA by exchanging files or by updating the details in GLEIF’s Communications Portal

|  |  |
| --- | --- |
| **GLEIF** | **LOU** |
| **Basic contact details** | |
| **Legal domicile:**  Global Legal Entity Foundation (GLEIF) St. Alban-Vorstadt 12 CH-4052 Basel (Switzerland) Commerce-Register ID: CHE-200.595.965  **Frankfurt Office:**  Bleichstrasse 59 DE-60313 Frankfurt/Main (Germany) |  |
| Phone (Switchboard):  Basel: +41 61 5087045  Frankfurt: +49 69 9074999-0 |  |
| General E-Mail Address:  [info@gleif.org](mailto:info@gleif.org) |  |
| **Authorized Signatory / Signatories** | |
| **Stephan Wolf** CEO (joint signature at two) Mail: [stephan.wolf@gleif.org](mailto:stephan.wolf@gleif.org)  Phone (direct line): +49 69 9074999-11 |  |
| **Clare Rowley** Head of Business (joint signature at two) Mail: [clare.rowley@gleif.org](mailto:clare.rowley@gleif.org)  Phone (direct line): +49 69 9074999-24 |  |

|  |  |
| --- | --- |
| **LOU Relationship Manager** | **LOU Relationship Manager** |
| To be assigned upon successful Accreditation | |
| **Responsible for Accreditation and Validation** | |
| **Antonia Christoforidi** Accreditation & Audit Manager Mail: [antonia.christoforidi@gleif.org](mailto:antonia.christoforidi@gleif.org) Phone (direct line): +49 69 9074999-64 |  |
| **Responsible for Service Management** | |
| **Anja Lechner** Head of Service Management Mail: [anja.lechner@gleif.org](mailto:christoph.schneider@gleif.org)  Phone (direct line): +49 69 9074999-25 |  |
| **Responsible for Data Quality Management** | |
| **Zornitsa Manolova** Head of Data Quality Management Mail: [zornitsa.manolova@gleif.org](mailto:zornitsa.manolova@gleif.org) Phone: (direct line) +49 69 9074999-52 |  |
| **SLA Escalation Level Responsibilities** | |
| Level One: LOU Relationship Manager |  |
| Level Two: Head of Service Management |  |
| Level Three: CEO | Level Three: CEO |