

Contact Details

Appendix 12



GLEIF
Revision Version 1.6
2023-07-19

**Contact Details of the Parties**

to be completed by GLEIF and the LOU *at time of signature of the MA*, and

to be kept *accurate and up-to-date* throughout the Accreditation and the duration of the MA by exchanging files or by updating the details in GLEIF’s Communications Portal

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| --- | --- |
| **GLEIF** | **LOU** |
| **Basic contact details** |
| **Legal domicile:** Global Legal Entity Foundation (GLEIF)St. Alban-Vorstadt 12CH-4052 Basel (Switzerland)Commerce-Register ID: CHE-200.595.965**Frankfurt Office:** Bleichstrasse 59DE-60313 Frankfurt/Main (Germany)  |  |
| Phone (Switchboard): Basel: +41 61 5087045 Frankfurt: +49 69 9074999-0  |  |
| General E-Mail Address: info@gleif.org  |  |
| **Authorized Signatory / Signatories** |
| **Stephan Wolf**CEO (joint signature at two)Mail: stephan.wolf@gleif.org Phone (direct line): +49 69 9074999-11 |  |
| **Clare Rowley**Head of Business (joint signature at two)Mail: clare.rowley@gleif.org Phone (direct line): +49 69 9074999-24 |  |

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| **LOU Relationship Manager** | **LOU Relationship Manager** |
| To be assigned upon successful Accreditation |
| **Responsible for Accreditation and Validation** |
| **Antonia Christoforidi**Accreditation & Audit ManagerMail: antonia.christoforidi@gleif.orgPhone (direct line): +49 69 9074999-64 |  |
| **Responsible for Service Management** |
| **Anja Lechner**Head of Service ManagementMail: anja.lechner@gleif.org Phone (direct line): +49 69 9074999-25 |  |
| **Responsible for Data Quality Management** |
| **Zornitsa Manolova**Head of Data Quality ManagementMail: zornitsa.manolova@gleif.orgPhone: (direct line) +49 69 9074999-52 |  |
| **SLA Escalation Level Responsibilities** |
| Level One: LOU Relationship Manager |  |
| Level Two: Head of Service Management |  |
| Level Three: CEO | Level Three: CEO |