GLEIF Service Report April 2023

GLEIF
Enabling global identity
Protecting digital trust
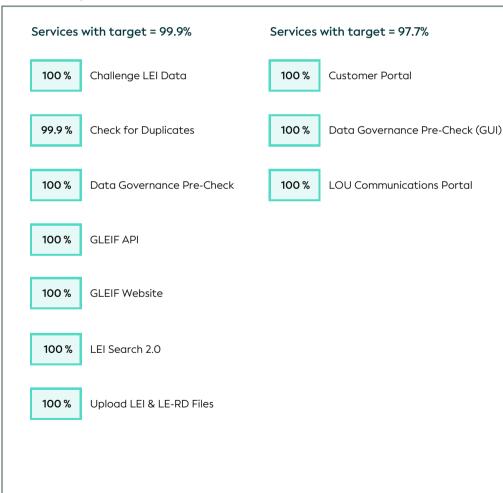
Availability: All GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability

Services with target = 99.9%

100 %	Challenge LEI Data
99.9 %	Check for Duplicates
100 %	Data Governance Pre-Check
100 %	GLEIF API
100 %	GLEIF Website
100 %	LEI Search 2.0
100 %	Upload LEI & LE-RD Files

Services with target = 97.7%

100 %	Customer Portal
100 %	Data Governance Pre-Check (GUI)
100 %	LOU Communications Portal

Operating

PROCESSING TIME FOR:

Check for Duplicates	< 0.1 Minutes	/ 1 Minute
Data Governance Pre-Check	1 Second	/ 3 Seconds
GLEIF API	0.2 Seconds	/ 1 Second
LOU Accreditation – Applicant documentation review	N/A	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
LOU Annual Accreditation Verification	29 Days	/ 30 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	N/A	/ 2 Days
Manage technical incidents – Priority 3	< 1 Day	/ 3 Days
Register an account for gleif.org login	< 1 Day	/ Next Day
Upload LEI & LE-RD Files	< 0.1 Hours	/ 1 Hour