GLEIF Service Report | April 2025

GLEIF
Enabling global identity
Protecting digital trust

Summary • Performance 2025

Service Availability Target 99.9%

7/7

7 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3/3

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

11/11

11 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	44,158 requests	▼
Concatenated Files	40,921 requests	▲
Data Governance Pre-Check	352,956 requests	▼
GLEIF API	68,653,100 requests	▲
Golden Copy Files	54,475 requests	▼
Incident Management Priority 1	0 instances	●
Incident Management Priority 2	1 instance	●
Incident Management Priority 3	0 instances	▼
Service Desk Requests	135 instances	▼

The tendency indicator compares the values of the current and the previous month.

Trends

	04/25	03/25	02/25	01/25	12/24	11/24	10/24	09/24	08/24	07/24	06/24	05/24
Service Availability | Target 99.9%	7/7	7/7	7/7	6/7	7/7	5/7	7/7	4/7	6/7	7/7	7/7	7/7
Service Availability | Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3
Processing Time	11/11	10/11	11/11	11/11	11/11	10/11	11/11	11/11	11/11	11/11	11/11	11/11

● All targets reached
● Not all targets reached

April 2025 Performance Details

Availability	Target	Ø 2025	Apr
Challenge LEI Data	99.9%	99.98%	99.99%
Check for Duplicates	99.9%	99.98%	100%
Data Governance Pre-Check API	99.9%	99.96%	100%
GLEIF API	99.9%	100%	100%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	100%	100%
Upload LEI & LE-RD Files	99.9%	99.98%	100%
Communications Portal	97.7%	99.98%	99.99%
Customer Portal	97.7%	99.99%	99.99%
Data Governance Pre-Check GUI	97.7%	99.96%	100%

Processing Time	Target	Ø 2025	Apr
Check for Duplicates	1min	0.35min	0.39 min
Communications Portal	3d	1.69d	0.05 d
Data Governance Pre-Check	3s	1.79s	2.03 s
GLEIF API	1s	0.20s	0.18 s
Incident Management Priority 1	24h	-	N/A
Incident Management Priority 2	2BD	1.50BD	0.97 BD
Incident Management Priority 3	3BD	1.97BD	N/A
LOU Accreditation Applicant Doc. Review	45BD	38BD	N/A
LOU Accreditation Candidate Doc. Review	3m	-	N/A
LOU Annual Accreditation Verification	30d	29d	30 d
Upload LEI & LE-RD Files	60min	0.09min	0.09 min