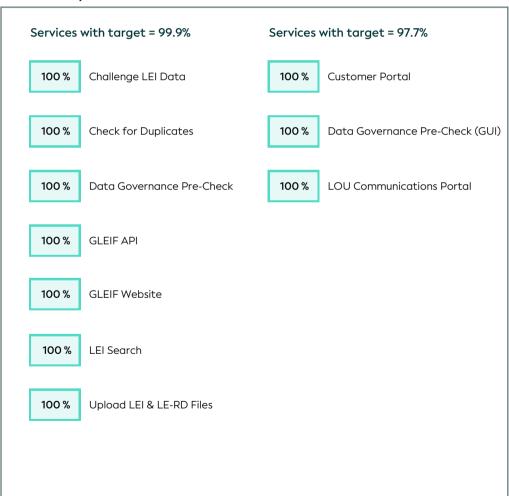
GLEIF Service Report December 2023



Availability: All GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability



Operating

PROCESSING TIME FOR:		
Check for Duplicates	< 0.1 Minutes	/ 1 Minute
Data Governance Pre-Check	1 Second	/ 3 Seconds
GLEIF API	0.2 Seconds	/1Second
LOU Accreditation – Applicant documentation review	N/A	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
LOU Annual Accreditation Verification	30 Days	/ 30 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	N/A	/ 2 Days
Manage technical incidents – Priority 3	N/A	/ 3 Days
Register an account for gleif.org login	<1 Day	/ Next Day
Upload LEI & LE-RD Files	< 0.1 Hours	/1 Hour

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