GLEIF Service Report January 2022



Availability: All GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability



Operating

ROCESSING TIME FOR:		
Check for Duplicates	< 0.1 Minutes	/ 1 Minute
Data Governance Pre-Check	< 1 Second	/ 3 Seconds
• GLEIF API	0.1 Seconds	/ 1 Second
LOU Accreditation – Accreditation plan	N/A	/ 45 Days
LOU Accreditation	N/A	/ 3 Months
LOU Annual Accreditation Verification	30 Days	/ 30 Days
LOU queries in the Communications Portal	N/A	/ 2 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	2 Days	/ 2 Days
Manage technical incidents – Priority 3	1 Day	/ 3 Days
Provide electronic LOU invoices	6 Days	/ 10 Days
Register an account for gleif.org login	< 1 Day	/ Next Day
 Upload LEI & LE-RD Files 	< 0.1 Hours	/ 1 Hour

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