

## Summary • Performance 2025

### Service Availability Target 99.9%

7/7

7 out of 7 services achieved at least 99.9% on average in the current year.

### Service Availability Target 97.7%

3/3

3 out of 3 services achieved at least 97.7% on average in the current year.

### Processing Time

10/11

10 out of 11 services achieved at least their target on average in the current year.

### Statistics

Check for Duplicates	36,736 requests	▼
Concatenated Files	48,437 requests	▲
Data Governance Pre-Check	399,685 requests	▲
GLEIF API	68,606,900 requests	▼
Golden Copy Files	43,062 requests	▼
Incident Management Priority 1	1 instance	▲
Incident Management Priority 2	1 instance	▼
Incident Management Priority 3	1 instance	▲
Service Desk Requests	148 instances	▲

The tendency indicator compares the values of the current and the previous month.

## Trends

	07/25	06/25	05/25	04/25	03/25	02/25	01/25	12/24	11/24	10/24	09/24	08/24	
Service Availability   Target 99.9%	6/7	7/7	7/7	7/7	7/7	7/7	6/7	7/7	5/7	7/7	4/7	6/7	● All targets reached
Service Availability   Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	● Not all targets reached
Processing Time	9/11	10/11	11/11	11/11	10/11	11/11	11/11	11/11	10/11	11/11	11/11	11/11	

## July 2025 Performance Details

Availability	Target	Ø 2025	Jul
Challenge LEI Data	99.9%	99.98%	99.98%
Check for Duplicates	99.9%	99.99%	100%
Data Governance Pre-Check API	99.9%	99.95%	99.80%
GLEIF API	99.9%	99.99%	99.98%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	99.99%	99.98%
Upload LEI & LE-RD Files	99.9%	99.99%	100%
Communications Portal	97.7%	99.98%	99.98%
Customer Portal	97.7%	99.96%	99.79%
Data Governance Pre-Check GUI	97.7%	99.95%	99.80%

Processing Time	Target	Ø 2025	Jul
Check for Duplicates	1min	0.37min	0.39 min
Communications Portal	3d	1.50d	<0.01 d
Data Governance Pre-Check	3s	2.31s	3.55 s
GLEIF API	1s	0.19s	0.18 s
Incident Management Priority 1	24h	1.37h	1.37 h
Incident Management Priority 2	2BD	1.18BD	0.43 BD
Incident Management Priority 3	3BD	1.60BD	1.23 BD
LOU Accreditation Applicant Doc. Review	45BD	49BD	70 BD
LOU Accreditation Candidate Doc. Review	3m	-	N/A
LOU Annual Accreditation Verification	30d	29d	29 d
Upload LEI & LE-RD Files	60min	0.10min	0.10 min

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