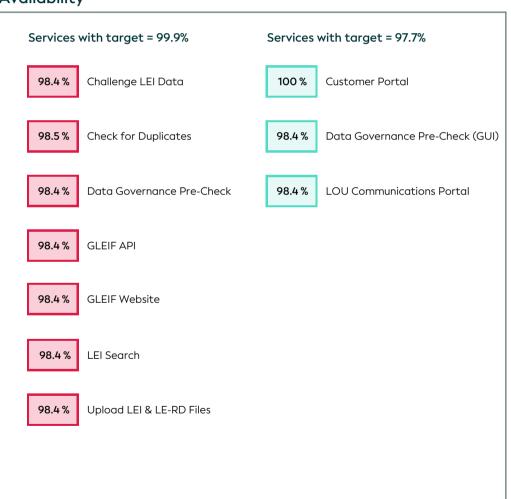
GLEIF Service Report June 2023



Availability: The identified breaches were caused by a temporary outage of the access network; GLEIF is implementing measures to avoid recurrence of such an event in the future. All other GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability



Operating

PROCESSING TIME FOR:		
Check for Duplicates	< 0.1 Minutes	/ 1 Minute
Data Governance Pre-Check	1 Second	/ 3 Seconds
• GLEIF API	0.1 Seconds	/1Second
LOU Accreditation – Applicant documentation review	44 Days	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
 LOU Annual Accreditation Verification 	30 Days	/ 30 Days
 Manage technical incidents – Priority 1 	0.9 Hours	/ 24 Hours
 Manage technical incidents – Priority 2 	N/A	/ 2 Days
 Manage technical incidents – Priority 3 	< 1 Day	/ 3 Days
 Register an account for gleif.org login 	< 1 Day	/ Next Day
Upload LEI & LE-RD Files	< 0.1 Hours	/1Hour

DISCLAIMER: All figures of this Service Report are derived from the Global Legal Entity Identifier Foundation (GLEIF). While every care has been taken in the compilation of this information, GLEIF will not be held responsible for any loss, damage or inconvenience caused as a result of inaccuracy or error within the Service Report. The text and graphic content of the Service Report may be used, printed and distributed ONLY with the copyright information displayed (© Copyright Global Legal Entity Identifier Foundation (GLEIF)).