

# GLEIF Service Report | March 2025



## Summary • Performance 2025

### Service Availability Target 99.9%

7/7

7 out of 7 services achieved at least 99.9% on average in the current year.

### Service Availability Target 97.7%

3/3

3 out of 3 services achieved at least 97.7% on average in the current year.

### Processing Time

11/11

11 out of 11 services achieved at least their target on average in the current year.

### Statistics

Check for Duplicates	45,458 requests	▲
Concatenated Files	33,454 requests	▼
Data Governance Pre-Check	381,115 requests	▼
GLEIF API	59,010,000 requests	▲
Golden Copy Files	58,510 requests	▼
Incident Management Priority 1	0 instances	●
Incident Management Priority 2	1 instance	▼
Incident Management Priority 3	1 instance	▲
Service Desk Requests	164 instances	▲

The tendency indicator compares the values of the current and the previous month.

## Trends

	03/25	02/25	01/25	12/24	11/24	10/24	09/24	08/24	07/24	06/24	05/24	04/24	
Service Availability   Target 99.9%	7/7	7/7	6/7	7/7	5/7	7/7	4/7	6/7	7/7	7/7	7/7	3/7	● All targets reached
Service Availability   Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	● Not all targets reached
Processing Time	10/11	11/11	11/11	11/11	10/11	11/11	11/11	11/11	11/11	11/11	11/11	11/11	

## March 2025 Performance Details

Availability	Target	Ø 2025	Mar
Challenge LEI Data	99.9%	99.98%	100%
Check for Duplicates	99.9%	99.98%	100%
Data Governance Pre-Check API	99.9%	99.95%	100%
GLEIF API	99.9%	100%	100%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	100%	100%
Upload LEI & LE-RD Files	99.9%	99.98%	100%
Communications Portal	97.7%	99.98%	100%
Customer Portal	97.7%	100%	100%
Data Governance Pre-Check GUI	97.7%	99.95%	100%

Processing Time	Target	Ø 2025	Mar
Check for Duplicates	1min	0.34min	0.36 min
Communications Portal	3d	1.88d	2.67 d
Data Governance Pre-Check	3s	1.73s	1.68 s
GLEIF API	1s	0.20s	0.19 s
Incident Management Priority 1	24h	-	N/A
Incident Management Priority 2	2BD	1.63BD	4.51 BD
Incident Management Priority 3	3BD	1.97BD	1.97 BD
LOU Accreditation Applicant Doc. Review	45BD	38BD	42 BD
LOU Accreditation Candidate Doc. Review	3m	-	N/A
LOU Annual Accreditation Verification	30d	29d	30 d
Upload LEI & LE-RD Files	60min	0.09min	0.09 min

DISCLAIMER: All figures of this Service Report are derived from the Global Legal Entity Identifier Foundation (GLEIF). While every care has been taken in the compilation of this information, GLEIF will not be held responsible for any loss, damage or inconvenience caused as a result of inaccuracy or error within the Service Report. The text and graphic content of the Service Report may be used, printed and distributed ONLY with the copyright information displayed (© Copyright Global Legal Entity Identifier Foundation (GLEIF)).