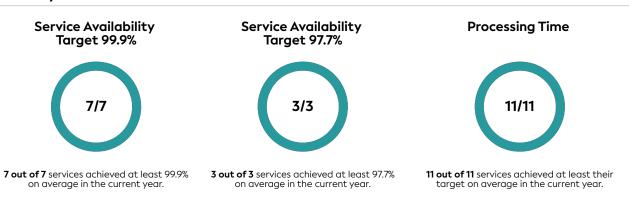
GLEIF Service Report | March 2025



Summary • Performance 2025



Statistics	
Check for Duplicates	45,458 requests
Concatenated Files	33,454 requests
Data Governance Pre-Check	381,115 requests
GLEIF API	59,010,000 requests
Golden Copy Files	58,510 requests
Incident Management Priority 1	0 instances
Incident Management Priority 2	1 instance
Incident Management Priority 3	1 instance
Service Desk Requests	164 instances

Trends

	03/25	02/25	01/25	12/24	11/24	10/24	09/24	08/24	07/24	06/24	05/24	04/24	
Service Availability Target 99.9%	7/7	7/7	6/7	7/7	5/7	7/7	4/7	6/7	7/7	7/7	7/7	3/7	All targets reached
Service Availability Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	Not all targets reached
Processing Time	10/11	11/11	11/11	11/11	10/11	11/11	11/11	11/11	11/11	11/11	11/11	11/11	

March 2025 Performance Details

Availability	Target	Ø 2025	Mar
Challenge LEI Data	99.9%	99.98%	100%
Check for Duplicates	99.9%	99.98%	100%
Data Governance Pre-Check API	99.9%	99.95%	100%
GLEIF API	99.9%	100%	100%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	100%	100%
Upload LEI & LE-RD Files	99.9%	99.98%	100%
Communications Portal	97.7%	99.98%	100%
Customer Portal	97.7%	100%	100%
Data Governance Pre-Check GUI	97.7%	99.95%	100%

Processing Time	Target	Ø 2025	Mar
Check for Duplicates	1min	0.34min	0.36 min
Communications Portal	3d	1.88d	2.67 d
Data Governance Pre-Check	3s	1.73s	1.68 s
GLEIF API	1s	0.20s	0.19 s
Incident Management Priority 1	24h	-	N/A
Incident Management Priority 2	2BD	1.63BD	4.51 BD
Incident Management Priority 3	3BD	1.97BD	1.97 BD
LOU Accreditation Applicant Doc. Review	45BD	38BD	42 BD
LOU Accreditation Candidate Doc. Review	3m	-	N/A
LOU Annual Accreditation Verification	30d	29d	30 d
Upload LEI & LE-RD Files	60min	0.09min	0.09 min