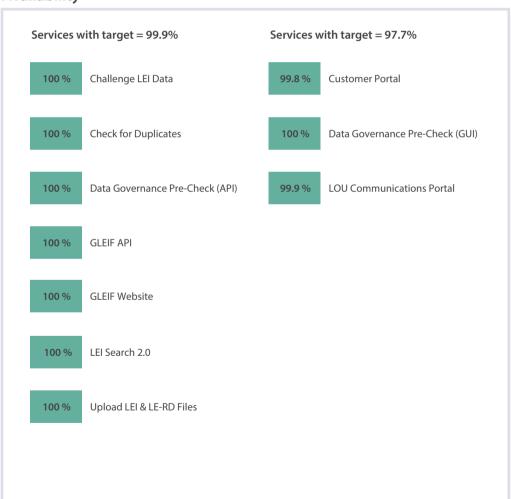
GLEIF Service Report May 2022



Availability: All GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability



Operating

Check for Duplicates	< 0.1 Minutes	/ 1 Minute
Data Governance Pre-Check	1 Second	/ 3 Seconds
_		
• GLEIF API	0.1 Seconds	/ 1 Second
LOU Accreditation – Applicant documentation review	N/A	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
LOU Annual Accreditation Verification	29 Days	/ 30 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	2 Days	/ 2 Days
Manage technical incidents – Priority 3	< 1 Day	/ 3 Days
Register an account for gleif.org login	< 1 Day	/ Next Day

DISCLAIMER: All figures of this Service Report are derived from the Global Legal Entity Identifier Foundation (GLEIF). While every care has been taken in the compilation of this information, GLEIF will not be held responsible for any loss, damage or inconvenience caused as a result of inaccuracy or error within the Service Report. The text and graphic content of the Service Report may be used, printed and distributed ONLY with the copyright Global Legal Entity Identifier Foundation (GLEIF).