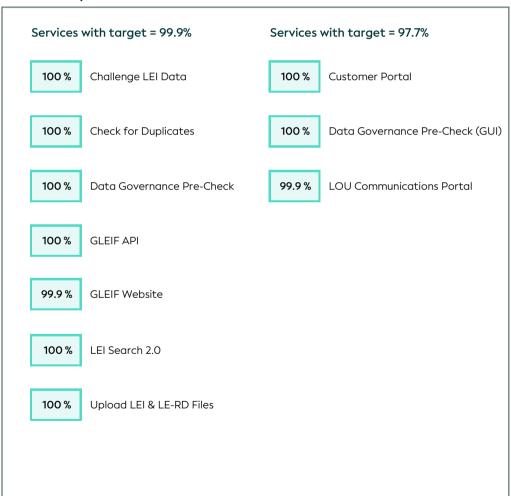
## **GLEIF Service Report November 2022**



Availability: All GLEIF services met the availability targets in the reporting period.

**Operating:** The service 'LOU Accreditation' did not meet the service level target 'Applicant documentation review' due to extended processing time required by the applicant LEI Issuer. All remaining service level targets have been achieved or were not applicable.

## **Availability**



## Operating

PROCESSING TIME FOR:		
Check for Duplicates	< 0.1 Minutes	/1 Minute
Data Governance Pre-Check	<1 Second	/ 3 Seconds
GLEIF API	0.2 Seconds	/1Second
LOU Accreditation – Applicant documentation review	79 Days	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
LOU Annual Accreditation Verification	30 Days	/ 30 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	< 1 Day	/ 2 Days
Manage technical incidents – Priority 3	< 1 Day	/ 3 Days
Register an account for gleif.org login	< 1 Day	/ Next Day
<ul><li>Upload LEI &amp; LE-RD Files</li></ul>	< 0.1 Hours	/1 Hour

DISCLAIMER: All figures of this Service Report are derived from the Global Legal Entity Identifier Foundation (GLEIF). While every care has been taken in the compilation of this information, GLEIF will not be held responsible for any loss, damage or inconvenience caused as a result of inaccuracy or error within the Service Report. The text and graphic content of the Service Report may be used, printed and distributed ONLY with the copyright information displayed (© Copyright Global Legal Entity Identifier Foundation (GLEIF)).