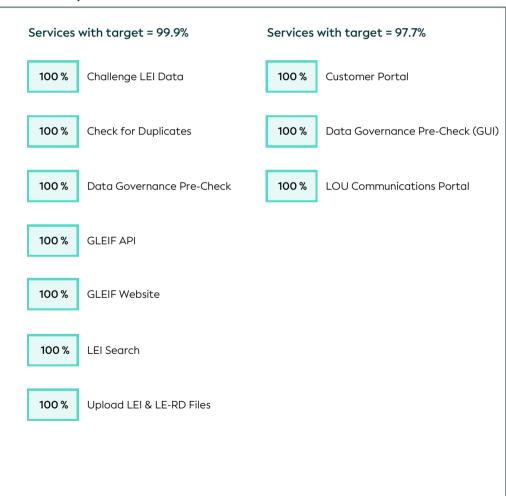
GLEIF Service Report October 2023



Availability: All GLEIF services met the availability targets in the reporting period.

Operating: All GLEIF services met their service level targets in the reporting period.

Availability



Operating

PROCESSING TIME FOR:		
Check for Duplicates	< 0.1 Minutes	/1 Minute
Data Governance Pre-Check	1 Second	/ 3 Seconds
• GLEIF API	0.1 Seconds	/1 Second
LOU Accreditation – Applicant documentation review	N/A	/ 45 Days
LOU Accreditation – Candidate documentation review	N/A	/ 3 Months
LOU Annual Accreditation Verification	29 Days	/ 30 Days
Manage technical incidents – Priority 1	N/A	/ 24 Hours
Manage technical incidents – Priority 2	< 1 Day	/ 2 Days
 Manage technical incidents – Priority 3 	2 Days	/ 3 Days
Register an account for gleif.org login	N/A	/ Next Day
Upload LEI & LE-RD Files	< 0.1 Hours	/1Hour

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