

Summary • Performance 2025

Service Availability Target 99.9%

7/7

7 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3/3

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

10/11

10 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	37,040 requests	▲
Concatenated Files	79,928 requests	▲
Data Governance Pre-Check	440,271 requests	▲
GLEIF API	55,117,141 requests	▼
Golden Copy Files	46,336 requests	▼
Incident Management Priority 1	0 instances	●
Incident Management Priority 2	1 instance	▲
Incident Management Priority 3	0 instances	●
Service Desk Requests	115 instances	▼

The tendency indicator compares the values of the current and the previous month.

Trends

	09/25	08/25	07/25	06/25	05/25	04/25	03/25	02/25	01/25	12/24	11/24	10/24	
Service Availability Target 99.9%	7/7	7/7	6/7	7/7	7/7	7/7	7/7	7/7	6/7	7/7	5/7	7/7	● All targets reached ● Not all targets reached
Service Availability Target 97.7%	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	3/3	
Processing Time	11/11	11/11	9/11	10/11	11/11	11/11	10/11	11/11	11/11	11/11	10/11	11/11	

September 2025 Performance Details

Availability	Target	Ø 2025	Sep
Challenge LEI Data	99.9%	99.99%	100%
Check for Duplicates	99.9%	99.99%	100%
Data Governance Pre-Check API	99.9%	99.96%	100%
GLEIF API	99.9%	99.99%	100%
GLEIF Website	99.9%	100%	100%
LEI Search	99.9%	99.99%	100%
Upload LEI & LE-RD Files	99.9%	99.99%	100%
Communications Portal	97.7%	99.99%	100%
Customer Portal	97.7%	99.97%	100%
Data Governance Pre-Check GUI	97.7%	99.96%	100%

Processing Time	Target	Ø 2025	Sep
Check for Duplicates	1min	0.38min	0.41 min
Communications Portal	3d	1.27d	0.07 d
Data Governance Pre-Check	3s	2.14s	1.57 s
GLEIF API	1s	0.19s	0.19 s
Incident Management Priority 1	24h	1.37h	N/A
Incident Management Priority 2	2BD	1.08BD	0.22 BD
Incident Management Priority 3	3BD	1.60BD	N/A
LOU Accreditation Applicant Doc. Review	45BD	47BD	43 BD
LOU Accreditation Candidate Doc. Review	3m	2.99m	2.99 m
LOU Annual Accreditation Verification	30d	28d	27 d
Upload LEI & LE-RD Files	60min	0.10min	0.10 min

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