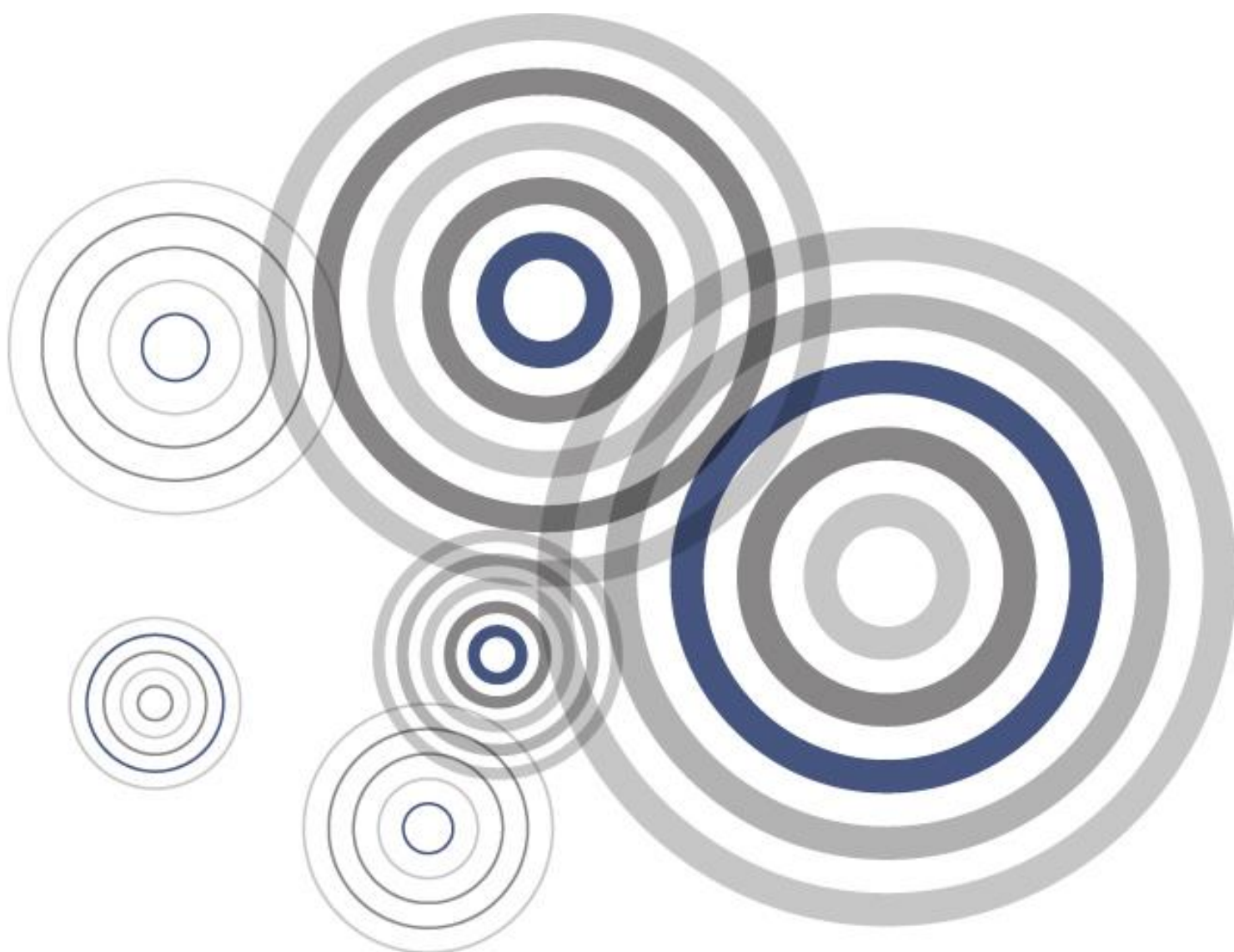


Appendix 3 - Contact Details of parties – SLA Escalation Level Responsibilities



Contact Details of the Parties

to be completed by GLEIF and the Mapping Partner *at time of signature of the Cooperation Agreement*, and to be kept *accurate and up-to-date* throughout the duration of the Cooperation Agreement

GLEIF	Mapping Partner
Basic contact details	
<p><u>Legal domicile:</u> Global Legal Entity Foundation (GLEIF) St. Alban-Vorstadt 5 CH-4052 Basel (Switzerland) Commerce-Register ID: CHE-200.595.965 LEI: 506700GE1G29325QX363</p> <p><u>Frankfurt Office:</u> Bleichstrasse 59 DE-60313 Frankfurt/Main (Germany)</p>	
<p><u>Phone:</u> Basel: +41 61 5087045 Frankfurt: +49 69 9074999-0</p>	
<p><u>General E-Mail Address:</u> info@gleif.org</p>	
Authorized Signatory / Signatories	
<p>Stephan Wolf CEO (joint signature at two) Mail: stephan.wolf@gleif.org Phone (direct line): +49 69 9074999-11 Mobile: +49 151 52753557</p>	
<p>Clare Rowley Head of Business (joint signature at two) Mail: clare.rowley@gleif.org Phone (direct line): +49 69 9074999-24 Mobile: +41 79 137 63 78</p>	

Mapping Partner Relationship Manager	GLEIF Relationship Manager
To be assigned upon successful Certification	
Responsible for Quality Management	
Anja Lechner Head of Service Management Mail: anja.lechner@gleif.org Phone (direct line): +49 69 9074999-25 Mobile: +49 151 17120502	
SLA Escalation Level Responsibilities	
Level One: Relationship Manager	
Level Two: Head of Service Management & Quality Assurance	
Level Three: CEO	Level Three: CEO