

Summary • Performance 2025

Service Availability Target 99.9%

7/7

7 out of 7 services achieved at least 99.9% on average in the current year.

Service Availability Target 97.7%

3/3

3 out of 3 services achieved at least 97.7% on average in the current year.

Processing Time

11/11

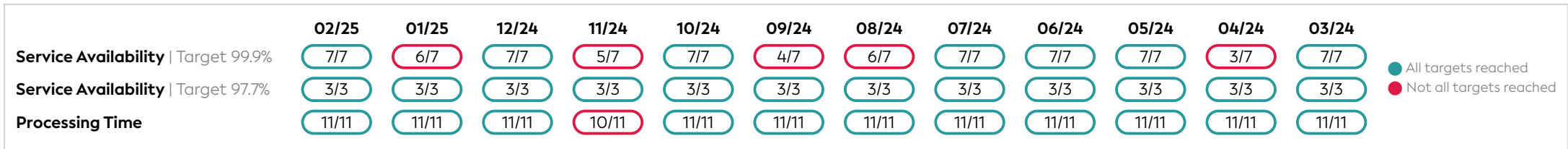
11 out of 11 services achieved at least their target on average in the current year.

Statistics

Check for Duplicates	43,421 requests	▲
Concatenated Files	38,707 requests	▲
Data Governance Pre-Check	441,279 requests	▼
GLEIF API	55,833,700 requests	▼
Golden Copy Files	69,173 requests	▲
Incident Management Priority 1	0 instances	●
Incident Management Priority 2	2 instances	▲
Incident Management Priority 3	0 instances	●
Service Desk Requests	126 instances	▼

The tendency indicator compares the values of the current and the previous month.

Trends



February 2025 Performance Details

Availability	Target	Ø 2025	Feb	Processing Time	Target	Ø 2025	Feb
Challenge LEI Data	99.9%	99.97%	100%	Check for Duplicates	1min	0.33min	0.33 min
Check for Duplicates	99.9%	99.97%	100%	Communications Portal	3d	1.04d	1.95 d
Data Governance Pre-Check API	99.9%	99.93%	100%	Data Governance Pre-Check	3s	1.75s	1.59 s
GLEIF API	99.9%	100%	100%	GLEIF API	1s	0.21s	0.20 s
GLEIF Website	99.9%	100%	100%	Incident Management Priority 1	24h	-	N/A
LEI Search	99.9%	100%	100%	Incident Management Priority 2	2BD	0.67BD	0.92 BD
Upload LEI & LE-RD Files	99.9%	99.97%	100%	Incident Management Priority 3	3BD	-	N/A
Communications Portal	97.7%	99.97%	100%	LOU Accreditation Applicant Doc. Review	45BD	35BD	N/A
Customer Portal	97.7%	100%	100%	LOU Accreditation Candidate Doc. Review	3m	-	N/A
Data Governance Pre-Check GUI	97.7%	99.93%	100%	LOU Annual Accreditation Verification	30d	29d	30 d
				Upload LEI & LE-RD Files	60min	0.09min	0.09 min